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PTO/SB/21 (08-00)

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<b>TRANSMITTAL FORM</b> <i>(to be used for all correspondence after initial filing)</i>	Application Number	10/762,440
	Filing Date	1/22/2004
	First Named Inventor	Kerr
	Group Art Unit	
	Examiner Name	
Total Number of Pages in This Submission	Attorney Docket Number	260-006
	IBM Ref: LOT9-2003-0107US	

ENCLOSURES (check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input checked="" type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers (for an Application) <input type="checkbox"/> Drawing(s) and letter <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s)	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
Remarks		Please charge any deficiency or credit any overpayment to Deposit Account No. 502569.

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT	
Firm or Individual name	David A. Dagg, Reg. No. 37,809 Steubing McGuinness & Manaras LLP
Signature	<i>David A. Dagg</i>
Date	August 5 2004

CERTIFICATE OF MAILING OR FACSIMILE		
I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, Alexandria, VA 33212 or being facsimile transmitted to the United States Patent and Trademark Office at number (703) 872-9306 on the date below:		
Type or printed name	Christine M. Morrisette	
Signature	<i>Christine M. Morrisette</i>	Date 8-5-2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

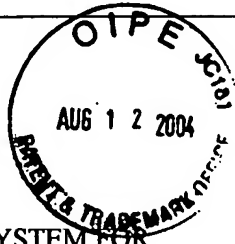
Applicant(s): Kerr et al.

Serial No.: 10/762,440

Filed: 1/22/2004

Title: METHOD AND SYSTEM FOR  
PROVIDING DETAIL INFORMATION  
ABOUT COMPUTER SYSTEM USERS  
FOR WHICH ON-LINE STATUS...

Attorney Docket No.: 260-006



Group Art Unit:

Examiner:

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 33212-1450

**INFORMATION DISCLOSURE STATEMENT**

Dear Sir:

This Information Disclosure Statement is submitted before mailing date of first office action on the merits.

Applicant(s) submit herewith Form PTO 1449-Information Disclosure Citation together with copies, of patents, publications or other information of which applicant(s) are aware, which applicant(s) believe(s) may be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.56.

The relevance of the attached references is that this is the closest art of which Applicant is aware. Applicant submits that the above references taken alone or in combination neither anticipate nor render obvious the present invention. Consideration of the foregoing in relation to this application is respectfully requested.

It is requested that the information disclosed herein be made of record in this application.

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Typed Name: Christine M. Morrisette

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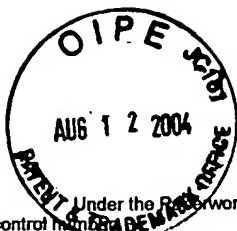
A handwritten signature in cursive script, appearing to read "Christine M. Morrisette".

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "David A. Dagg".  
David A. Dagg, Reg. No. 37,809  
Attorney/Agent for Applicant(s)  
Steubing McGuinness & Manaras LLP  
125 Nagog Park Drive  
Acton, MA 01720

Date: August 5 2004

Telephone No.: 978-264-6664



PTO/SB/08A (10-01)  
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Substitute for form 1449/PTO  <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> <i>(use as many sheets as necessary)</i>				<b>Complete if Known</b>	
		Application Number		10/762,440	
		Filing Date		1/22/2004	
		First Named Inventor		Kerr	
		Art Unit			
		Examiner Name			
		Attorney Docket Number		260-006	
Sheet	1	of	2		

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number - Kind Code <sup>2</sup> (if known)			
		US-5,990,887	11-23-1999	Redpath et al.	
		US-6,631,412	10-07-2003	Glasser et al.	
		US-6,349,327	02-19-2002	Tang et al.	
		US-5,793,365	08-11-1998	Tang et al.	
		US-5,960,173	09-28-1999	Tang et al.	
		US-2001/0025280	09-27-2001	Mandato et al.	
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FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>
		Country Code <sup>3</sup> - Number <sup>4</sup> - Kind Code <sup>5</sup> (if known)				

Examiner Signature		Date Considered	
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\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.  
<sup>1</sup>Applicant's unique citation designation number (optional). <sup>2</sup>See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04.  
<sup>3</sup>Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup>For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup>Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup>Applicant is to place a check mark here if English language Translation is attached.  
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Substitute for form 1449B/PTO				<b>Complete if Known</b> <table border="1"> <tr> <td>Application Number</td> <td>10/762,440</td> </tr> <tr> <td>Filing Date</td> <td>1/22/2004</td> </tr> <tr> <td>First Named Inventor</td> <td>Kerr</td> </tr> <tr> <td>Group Art Unit</td> <td></td> </tr> <tr> <td>Examiner Name</td> <td></td> </tr> <tr> <td>Attorney Docket Number</td> <td>260-006</td> </tr> </table>		Application Number	10/762,440	Filing Date	1/22/2004	First Named Inventor	Kerr	Group Art Unit		Examiner Name		Attorney Docket Number	260-006
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<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> <i>(use as many sheets as necessary)</i>																	
Sheet	2	of	2														

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